

**COLUMBIA
BASIN RACQUET
CLUB**

Welcome Back

We missed you!



Your health is our #1 Priority

We are excited to be reopening soon! Opening our doors 39 years ago we never could have predicted something like this pandemic. You are our community and our family! Your health and wellness is very important to us and we have been working hard to put additional safety measures in place.

We are looking at a new normal and have put this guide together to help map out your future experiences at CBRC. Physical distancing may be part of our new normal but wellness and connection remain more important than ever. Having a safe place to boost our immune systems as well as our mental and physical health through exercise is vital to our health.

Please review the following pages to familiarize yourself with these new procedures. Keep in mind this is where we are starting and things will change as we will be constantly fine-tuning as we learn more. Thank you for your cooperation.



We are all in this together and need your help!

We've put a lot of changes in place—the way our new safety processes will be most effective is if we all make sure to do our part in it.

Be Kind. Be Thoughtful. Be Friendly.

Aside from respecting the safety guidelines put in place by our governments, we ask that anyone who enters the club takes care of each other and respects the CBRC team and fellow members' space.



Practice Good Hygiene:

Hand washing is your super power. Wash your hands often for at least 20 seconds with soap and water. Avoid touching your face, sneeze or cough into a tissue, or the inside of your elbow. Use hand sanitizer that's 60%+ alcohol.



Physical Distancing:

Please make sure to practice physical distancing of 6 feet when inside the club. Follow the markers placed around the club to maintain a safe distance.



Personal Health - Stay At Home:

If you have a cough, fever, or symptoms of COVID-19, please do not come to the club until you're symptom-free and fever-free for three days. If you have tested positive for COVID-19, or have knowingly come into close contact with someone who has, we ask that you do not come to the club for 14 days or until you've tested negative for COVID-19. If you feel unwell or have any concerns about coming into the club, please stay home and stay safe.



Face Covering Required:

Members are required to wear face coverings in the club when not actively engaged in exercise. This includes when you enter or exit the club, when you interact with others, and when you are walking about the club. When exercising, members are encouraged to wear face coverings if able to do so safely. If wearing a face covering safely is not possible, members should increase the distance between themselves and other members as much as possible. If you remove your mask to exercise, you must put it back on to walk anywhere in the club.



Keep It Disinfected:

Please wipe down touch points on equipment before and after use. Disinfecting spray bottles for personal use are available at the front desk and additional bottles will be available throughout the club.



Limit Contact:

We're encouraging members and team members to limit person-to-person contact, including hugs, high fives, and fist bumps. This is the perfect time to work on your air guitar celebration of reaching a goal.

Enhanced Cleaning Toolbox



Electrostatic Clorox 360

Clorox Total 360 system which uses electrostatic disinfection which is a way of quickly and evenly coating a surface with a disinfecting solution. This is done by using an electrostatic applicator that gives a negative charge to the disinfecting solution as it exits the nozzle. This allows for the disinfecting solution to reach all sides of the surface. The disinfection solution is proven.

-Kills 99.9% of bacteria in 5 seconds

-44 organism claims: Kills cold and flu viruses, MRSA and norovirus in 2 minutes or less



NanoSeptic self cleaning wraps

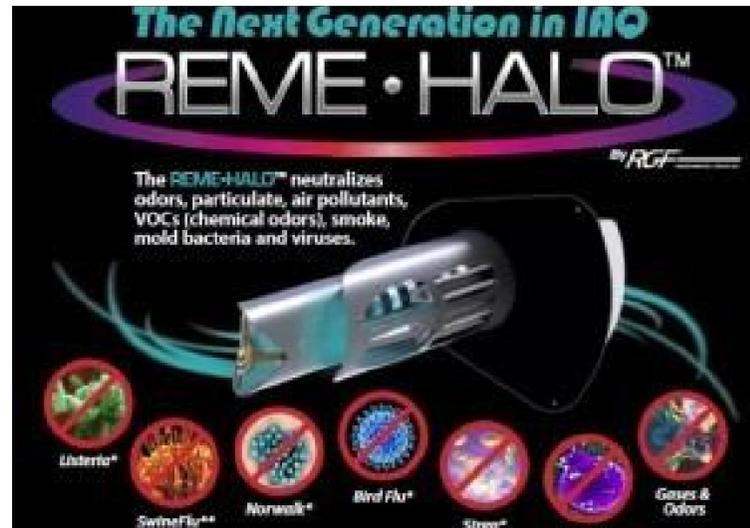
Powered by light, NanoSeptic surfaces utilize mineral nano-crystals which create a powerful oxidation reaction. Working 24/7, the surface continually oxidizes organic contaminants.



Hospital Grade Disinfectant for fogging and spray bottles

We have been using Betco Quat-Stat 5, which is an Environmental Protection Agency (EPA) recommended and approved disinfectant for our fight against COVID-19.

Enhanced Cleaning Toolbox



Reme Halo

In 2019 prior to the pandemic we installed Reme Halo technology in 3 of our HVAC units and will have an additional 11 units installed before you return leaving the air conditioned portion of the facility 80% covered.

The air purification systems are designed to eliminate bacteria, viruses and other indoor pollutants through the use of hydroperoxides "Mother Nature's enviro-friendly cleaning agent".



Hand Sanitizer

We have added standalone hand sanitizing stations throughout the club in high traffic/high touch areas.



Going Touchless

We have been installing items to make for a touch-less experience

- Foot pulls
- Automatic paper towel dispensers
- Open garbage cans